

Objective

To advance my career with hard work and dedication. To provide above and beyond effort to ensure that my role provides the success of the team & area that I am assigned. To always seek continuous improvement. To acquire a position where I can maximize my skills, quality assurance, and training experience while also challenging myself to reach new heights.

Key Skills

Extremely proficient in multiple programs such as Microsoft Excel, Access, PowerPoint, Visio, Word, & Tableau, Data Analytics, Creative Thinking, and Strong Writing & Communication skills.

Experience

September 2018 – June 2020

International Logistics Analyst • Supply Chain Management-Data Analytics • Yates Services/Nissan North America

- Responsible for tracking, calculating, documenting & reporting CFR (Container Fill Ratio) / TFR (Trailer Fill Ratio) in various self-created spreadsheets for programs such as Microsoft Excel, Tableau, and Access.
- Responsible for reporting out monthly KPI's with suggested improvements to different representatives for each customer country (Thailand, Brazil, UK, Korea, Spain, Argentina, Russia, Japan, & China).
- Liable for auditing all packaging/parts for noncompliance with every item entering the A-ILN network for improvements.
- Assists the A-ILN NEC Inspection Department by building and processing monetary claims/sorting reports in Salesforce.
- Communicates with customer countries with PIR (Part Incident Reports) from suppliers.
- Track & document claims coming from international customers and assists with implementing countermeasures.
- Creating new process flows within warehouse operations using Microsoft Visio.
- Created warehouse layouts using AutoCad.

August 2017 – September 2018

Supply Chain Analyst I • Supply Chain Management-Data Analytics • Yates Services/Nissan North America

- Monitor off shift day to day operations to ensure 3PL success rate.
- Provided hourly update reports to plant representatives on shift output to reach KPI target.
- Carried out multiple projects/audits in the ILC to improve warehouse/worker capability.
- Assisting 3PL team when needed to support warehouse inbound & outbound in any functions such as receiving, departing, hot picks, rolling picks, balance out, etc

Education

Motlow State Community College Smyrna, TN (2015-2017)

Middle Tennessee State University Murfreesboro, TN (2018-2020)